

新北市設籍前外籍配偶 遭遇特殊境遇相關福利扶助

補助對象及資格

與本市市民辦理結婚登記之外籍配偶（含大陸配偶，以下均同），其家庭總收入按全家人口平均分配，每人每月未超過政府當年公布最低生活費二點五倍及臺灣地區平均每人每月消費支出一點五倍，動產（包括存款本金、有價證券及投資）合併不超過新臺幣八十萬元，且不動產（房屋評定價值、土地公告現值）合併不超過六百五十萬元，並具有下列情形之一者：

- 1、六十五歲以下，其配偶死亡，或失蹤經向警察機關報案協尋未獲達六個月以上。
- 2、因配偶惡意遺棄或受配偶不堪同居之虐待，經判決離婚確定或已完成協議離婚登記。
- 3、家庭暴力受害。
- 4、因離婚、喪偶、未婚生子獨自扶養十八歲以下子女或祖父母扶養十八歲以下父母無力扶養之孫子女，其無工作能力，或雖有工作能力，因遭遇重大傷病或照顧六歲以下子女或孫子女致不能工作。
- 5、配偶處一年以上之徒刑或受拘束人身自由之保安處分一年以上，且在執行中。

申請應檢附證件

1. 申請表。
2. 社會救助調查表。
3. 設籍本市配偶戶籍謄本（已結婚登記並載明外籍配偶國籍、姓名）。
4. 居留證影本（與本市市民辦理結婚登記之外籍配偶）。
5. 全家人口之綜合所得稅各類所得資料清單、財產歸屬資料清單及綜合所得稅籍資料清單。
6. 相關證明文件
如：死亡證明、報案證明、醫院診斷書、出生證明、判決書、在監服刑證明、保險給付、判決文影本...等等。
7. 全家人口郵局存摺封面影本及最近一年內頁明細資料。
8. 領款收據。
9. 新北市辦理各項生活扶助切結書。
10. 新北市辦理各項生活扶助使用追繳同意書。

關懷熱線

洽詢單位	提供服務	聯絡方式
新北市政府1999市民熱線	受理民眾的陳情、申訴、檢舉、反應及建議	1999(新北市境內)
新北市新希望關懷中心	失業者及其家庭相關扶助及服務	1957
新北市政府兒童健康發展中心	兒童發展篩檢、通報服務、(疑似)發展遲緩兒童及一般兒童諮詢、轉介、追蹤服務	2671-0088
新北市政府性騷擾申訴專線	電話諮詢	0800-000-785
新北市家庭暴力暨性侵害防治中心	兒童保護、緊急庇護、婦女救援	113
國際多元服務櫃檯	中、英、越、泰、印、泰、緬通譯電話諮詢、法律服務	2960-3456轉5122、5123、5124
新北市新住民家庭服務中心	個案服務、電話諮詢、關懷服務	0800-250-880
新北市政府志願服務推廣中心	志工訓練、媒合、宣導	8966-8566
新北市政府就業管管服務中心	就業管管服務、職業訓練、創業諮詢、失業給付	8969-2166
婦女健康篩檢諮詢專線	諮詢、宣導、轉介服務	2257-7155轉1473
新北市長日照管理中心	居家照顧服務、喘息服務	2254-8382
新北市政府輔具資源中心	評估、租借及回收輔具	8286-7045
新北市政府家庭教育中心	家庭教育活動方案	2272-4881
烏來區原住民家庭暨婦女服務中心	諮詢服務、個案管理、活動方案、權益宣導	2661-7206

補助項目

項目/符合款項	第1、2、4、5款	第3款	補助內容	申請期限
緊急生活扶助	✓	✓	當年度低收入戶每人每月最低生活費用標準一倍核發，最高補助3個月	事實發生6個月內
子女生活津貼	✓	✓	0-15歲子女每人每月補助當年度最低工資之十分之一	隨時
兒童托育津貼	公立	✓	未滿6歲子女，優先進入公立托教機構	隨時
	私立	✓	未滿6歲子女，每人每月最高1,500元	就托6個月內
傷病醫療補助	✓	✓	參加全民健保，0-6歲子女無限制，本人及6-18歲子女自付醫療達3萬元，每人每年最高補助新臺幣12萬元	傷病發生後3個月內
法律訴訟補助		✓	最高5萬元	訴訟3個月內
外籍配偶返鄉機票	✓	✓	亞洲地區每人最高補助2萬元，非亞洲地區每人最高補助3萬元，每人每年最高以補助一次為限。	購買機票後3個月內

洽詢單位

1. 新北市各區公所
2. 新北市政府各社會福利服務中心
3. 新北市政府家庭暴力暨性侵害防治中心
4. 新北市政府社會局社區發展與婦女福利科
本市境內1999、(02)2960-3456分機3624



新北市政府辦理特殊境遇家庭扶助審核作業規定

網址為<http://www.sw.ntpc.gov.tw/web/SelfPageSetup?command=display&pageID=25200&page=view>

Social Welfare Subsidy to Particular Foreign Spouse With no Household Registration in New Taipei City

Requirement and Qualification

Foreign spouse (same as for spouse from the mainland) that has registered married to resident in New Taipei City, the monthly average income of each member (the total household income by the average family population distribution) should not exceed 2.5 times minimum cost of living announced by the Government and their average monthly income is 1.5 times below the average monthly consumption expenditure in Taiwan area, the total of personal property (Includes deposits, securities and investment) should not exceed NTD800,000, and the total value of real property (assessed house value, the announcement of present value of the land) does not exceed NTD6,500,000, and must have one of the following particular situations:

- 65 years old and below, and her/his spouse is dead or is reported missing (which has been reported to police authority) for 6 months and above.
- Legally divorced by judicial decree (due to abandoned with malice abuse by her/his spouse), or legally divorced by agreement.
- Victims of family violence.
- Single parents(divorcee, widowed, or unmarried)or grandparents, rearing children under 18 years of age, and has no ability to work, or although has ability to work but could not work due to suffering from major injury or need to take care of children or grandchildren under 6 years old.
- His/Her spouse is sentenced to one year or above imprisonment or is under restriction of freedom for security measures for 1 year and above, and is still under implementation orders.

Documents required

- Application Form.
- Social Assistance Questionnaire.
- Household Registration of spouse residing in New Taipei City (registered married, and foreign spouse nationality and name are specified).
- Photocopy of ARC (Alien Residence Certificate) - foreign spouse must have registered married with resident residing in New Taipei City.
- List of family comprehensive income tax statement, list of property ownership, and list of taxes membership.
- Other related documents, such as Death Certificate, Police Report Certificate, Medical Certificate, Birth Certificate, Court Judgement, Imprisonment Certificate, insurance payment, photocopy of Court Judgement etc.
- Photocopy of cover page of post office saving passbook and the page with details (within one year) of saving passbook holder (every family member).
- Receipts.
- Declaration Letter of each Living Subsidy proceeds by New Taipei City.
- Letter of Consent of Refunding Living Subsidy proceeds by New Taipei City.

Caring Hotline

Inquiry	Services	Contact No.
New Taipei City Government 1999 citizen hotlines	Accept petition, complaint, report, respond and suggestion	1999(within New Taipei City territory)
New Taipei City New Hope and Caring Center	Assist and service unemployed and their families	1957
New Taipei City Children Health Development Center	Child development screening, notification service, intellectual disability children(suspect)and general children inquiry, referrals, follow-ups service	2671-0088
New Taipei City Government sexual harassment hotline	Telephone Advisory	0800-000-765
New Taipei City Domestic Violence and Sexual Assault Prevention Center	Children protection, emergency shelter, Women assistance	113
International Multi -service Counter	Chinese, English, Vietnamese, Thai, Myanmar interpreter telephone consultation, legal consultation services	2960-3456 ext 5122 - 5123 - 5124
New Taipei City New Immigrant Family Service Center	Case Service, telephone advisory, care service	0800-250-880
New Taipei City Volunteer Center	Volunteer training, matching up, and giving guidance	8966-8566
New Taipei City Government Employment Service Center	Personal Employment services, professional training, business consultation, unemployment payment	8969-2166
Women Health Screening Advisory Hot-line	Consultation, guidance, referral service	2257-7155 ext 1473
New Taipei City Long-term Caring Center	Home care service, 'take a break' service	2254-8382
New Taipei City Assistive Device Resources Center	Assesment, assistive device leasing and recycling	8286-7045
New Taipei City Government Family Education	Home education program	2272-4881
Wulai Aborigines Family cum women service Center	Consultation service, case management, activities program, guidance of rights and interests	2661-7206

Types of Allowance

Types/ Items of funds applied	First, second, fourth, fifth, item	Third item	Contents	Application Deadline
Emergency Living Support Subsidy	✓	✓	Subsidize at most 3 months, according to minimum standard expenses needed for low income family per person per month of each year.	Within 6 months after occurrence of facts
Children Living Subsidy	✓	✓	Giving Subsidy (10% of annual minimum wage) to Children 0-15 years old each month	Anytime
Children Day -care Subsidy	Public	✓	Children under 6 years old have priority to enter public day-care institution	Anytime
	Private	✓	Subsidize at most NTD 1,500 per children (under 6 years old) per month	Within 6 months after enrolling
Medical Subsidy	✓	✓	Participate in national health insurance, no limits for children 0-6 years old, medication fee amounted NTD 30,000 for individuals and children 6-18 years of age would be granted at most NTD 12,000 per year	Within 3 months after occurrence of injuries
Legal Proceedings Subsidy		✓	At most NTD 50,000	Within 3 months upon legal proceeding
Air tickets for foreign spouse to return to his/her home country	✓	✓	For Asian countries - Subsidize at most NTD20,000 per person per year For Non-Asian countries - subsidize at most 30,000NT per person per year	Within 3 months after booking of plane ticket

For Inquiry

- Each District Offices of New Taipei City
- Each Social Welfare Service Centers of New Taipei city Government
- Domestic Violence and Sexual Assault Prevention Center of New Taipei City
- Community Development and Women Welfare, Social Welfare Department of New Taipei City Call 1999(Within New Taipei City Territory), or (02)2960-3456 ext. 3624



For regulations and rules of Social Welfare Aids to Particular Foreign Spouse without Household Registration in New Taipei City, kindly refer to website below:<http://www.sw.ntpc.gov.tw/web/SelfPageSetup?command=display&pageID=25200&page=view>